Technical Dealer Portal for Charging Partners

Munich, 10.02.2020
What is the Technical Dealer Portal?

The Webasto Dealer Portal is home to product information and operating instructions.

Selected online trainings and videos are also available.

The portal is constantly updated with the most current documentation and important product notifications.
Registration

https://dealers.webasto.com/

Welcome to the Webasto Dealer Portal. The website is for all authorized dealers of Webasto Thermo & Comfort SE, active on different market segments with a wide range of products.

The main market segments are car, bus, truck, camping, marine, defense, and rail. The main products are Heating Systems (air heating and water heating), Sunroofs, and Air-conditioning Systems and transport refrigeration.

On these sites you can find different kind of information like: a Showroom, Application Data, Latest News, Technical Documentation, Training Material and Inter-company Procedures. The information is divided by market segment, product line and product.

These sites are partly password protected. Please login if you would like to visit the protected area.

Please register on-line for an account if you do not have a password yet.

Please send a request for a new password, if you would like to change your password or forget your password.
Creation of a new account 1/2

Request new account

To request a new account please complete the form and press submit.

Webasto customer number
E-mail address
Full name (first and last)
Company name
Company address
Company zip code
Company city
Company country
Company email address
International phone number (ex. +31 (0)201234567)
Password (fill in 2 times)
The language you require (this can be unavailable at the moment)
Department (Webasto employees only)
Creation of a new account 2/2

Make sure to select "Charging" and read and accept the Privacy Policy.
Your request will be forwarded

Requests are normally resolved inside of two working days.

If you do not receive feedback, you may find your local contact partner here:

https://dealers.webasto.com/Pages/Info/CompanyOverview.aspx
Login

After receiving confirmation, please go back to https://dealers.webasto.com/ and log in
Documentation

Operating manuals and installation instructions can be found here among other things

Click here

Select Charging & Product
Online Trainings

To access the trainings, click „On-Line Training“ and a new window/tab will be opened.

At the bottom of the home page there is also a link "Online Training"
Online Trainings

Select „Training Plan“ then „Charging Solutions“
Online Trainings

Available trainings are listed along with language choices

Training plan - Curricula - 03. Charging Solutions

Basic battery technology
Basic electronics
Charging system
Configuration of a Webasto Live charging station
Hybrid cars
Installation of a Webasto Live charging station
Installation of a Webasto Pure charging station
Introduction into charging

e.g. Installation
Online Training

The selected training will open in a new window

Click on the blue arrow to proceed

To start…
Online Training

The training can be interrupted and some contain a test at the end.

Completed Trainings turn green
Questions?

You may find your local contact partner here:

https://dealers.webasto.com/Pages/Info/CompanyOverview.aspx